

# Contact

Home Phone 809-806-1663

#### **Personal Phone**

829-899-3988

### Email

ffriasdev@icloud.com

#### **Address**

Las Damas II, Calle 6 **#21**, Santiago, RD.

# Fernando José Frías Nuñez

## **Professional Objectives**

I aspire to be part of a team that embodies leadership qualities, exhibits a fervent passion for both human and business development, and operates with a collective focus on the common good and the success of the enterprise. In this environment, I aim to leverage my full range of human potential and personal and professional competencies towards achieving the company's objectives, while concurrently advancing my own professional growth.

## Work Experience

#### Information Technology Help Desk (Currently) Voiceteam

Streamlining agent efforts, embracing cutting-edge technology, enhancing customer experience, and providing uninterrupted IT support to employees

### IT Systems Consultant (Currently) Repsap International

As an IT Consultant, my role involves leveraging extensive technical expertise and strategic insight to support businesses in optimizing their IT infrastructure and achieving their organizational goals.

#### Customer Service

Raynelda Nunez Psychologist Providing customer assistance, preparing reports, taking messages, filing documents, and other administrative duties

# **Educational Background**

### Secondary School Juan XXIII (2013-2014)

Centro Cristiano De Enseñanza (CCE) (2014-2017)

### University

Software Engineering (UAPA)

Others English Sells Python

New York Center Language Institute Infotep Centenaria

# Skills

-Programming Languages: C#, Python, HTML & CSS, Javascript, PHP, VueJS, IONIC.

-Database Management: SQL Server, Mysql

#### Have worked with:

- -Windows Server
- -Virtualization
- -Remote Management Tools
- -Linux Servers
- -Scripting (Vbs, Powershell)

# Languages

English

### Spanish (native)